



Schwarzwaldhotel

Gengenbach

Location:

Our hotel is located in the beautiful Kinzig valley of the Middle Black Forest in Gengenbach, surrounded by varied landscapes and the relaxing nature of the Ortenau.

Directions & parking:

We have compiled information on how to get here by car or train. 60 free parking spaces are available for our guests directly at the hotel.

Check-in:

The reserved rooms, suites and apartments are available from 3 pm on the day of arrival. If you arrive after 8 p.m., you will receive a key code by e-mail or telephone.

Check-out:

You should have left your room, suite or apartment by 11 a.m. at the latest on the day of departure.

Early evening check-out:

End your vacation as relaxed as it began and avoid long waiting times at check-out.

Pay on the evening of your last day of your vacation so that you only have to hand in your room card and pay any minibar charges on the day of departure.

Reception:

Our staff are there for you every day from 7.00 am to 9.00 pm.

Room facilities:

All our hotel rooms have a shower or bathtub/WC, balcony, make-up mirror, hairdryer, minibar, telephone and satellite TV.

Bed size:

Our beds are all 1 meter wide and vary in length from 2 meters to 2.20 meters.

Facilities for wheelchair users:

One of our 4 apartments is wheelchair accessible and has an electrically adjustable bed, a level-access shower, an adjustable mirror and handles in the bathroom. The corridors in the hotel are also generally wide, 3 of the 4 function rooms are at ground level, as are the restaurant and the breakfast rooms, and access to the rooms is possible via 2 elevators.

The hotel entrance is at ground level and the hotel door opens automatically. There is a disabled toilet in the entrance area, as well as a disabled parking lot in front of the hotel.

Smoking:

All our hotel rooms are non-smoking rooms. Smoking is permitted on our terrace.

Hotel prices:

The prices quoted are per room/night and include the current VAT.

Included services:

Access to our relaxation area with indoor pool, sauna, steam bath and small activity room is included in the price for our overnight guests.

Traveling with children:

Children up to 3 years stay free of charge in their parents' bed. From the age of 4 you will receive an extra bed for your child for € 18,- per person / day (excl. breakfast).

Bicycle garage:

We have a bicycle garage for bicycles.

Visitor's tax:

The visitor's tax for Gengenbach is € 2.50 per day for adults in the high season and € 1.80 in the low season, children from 6 years up to and including 15 years € 1.00 per day. We charge the visitor's tax in addition to the hotel price.

electric charging station:

Three charging points are available to our guests for their electric cars. The charging cards are available at reception and will be charged directly to your hotel bill.

Dogs:

Dogs are generally allowed at the Schwarzwaldhotel - but please let us know in advance if you are bringing your four-legged friend with you. Out of consideration for our other guests, four-legged friends are not allowed in the restaurant, the breakfast room or the relaxation area.

Enjoyment at the Schwarzwaldhotel Gengenbach:

Breakfast for hotel guests: € 18,- p.p. / day
Breakfast for guests: € 24,- p.p. / day
Breakfast child (hotel): up to 3 years free of charge; from 4 to 10 years € 9,- p.p. / day
Breakfast children: up to 3 years free of charge; from 4 to 10 years € 12,- p.p. / day

Bar:

Our non-smoking bar is open daily until 22:00.

Bill:

You are welcome to pay your hotel bill in cash, with your EC card and all major credit cards.

Vouchers:

Vouchers for the Schwarzwaldhotel Gengenbach can be created directly online, ordered by telephone or issued on site. After receipt of payment, we will send you the vouchers by post at no extra charge. WLAN: is available free of charge for hotel guests throughout the hotel

Wellness/Relaxation:

The Schwarzwaldhotel Gengenbach has an indoor pool, sauna, steam bath, relaxation room and small activity room.

Bathrobe & slippers:

Bathrobes and slippers can be hired from us at the hotel for a fee. Some of these are included in our hotel offers.

Konus guest card:

When you register at reception, you will receive the Black Forest guest card (KONUS). It allows reduced admission to numerous facilities in the Black Forest and gives you discounts on local transport (buses and trains) during the period of your stay.

Hiking maps:

You can obtain free hiking maps from us at reception.



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